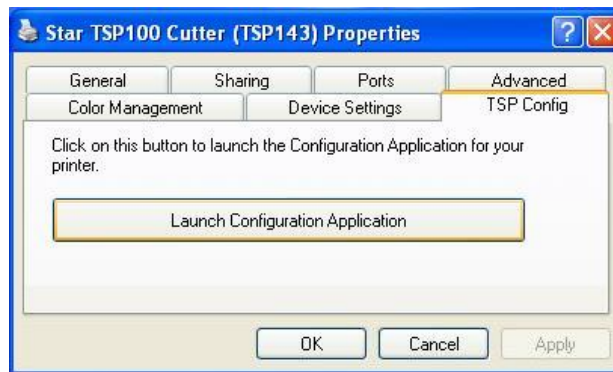


TSP100 and RETAIL MANAGER – ALL VERSIONS.

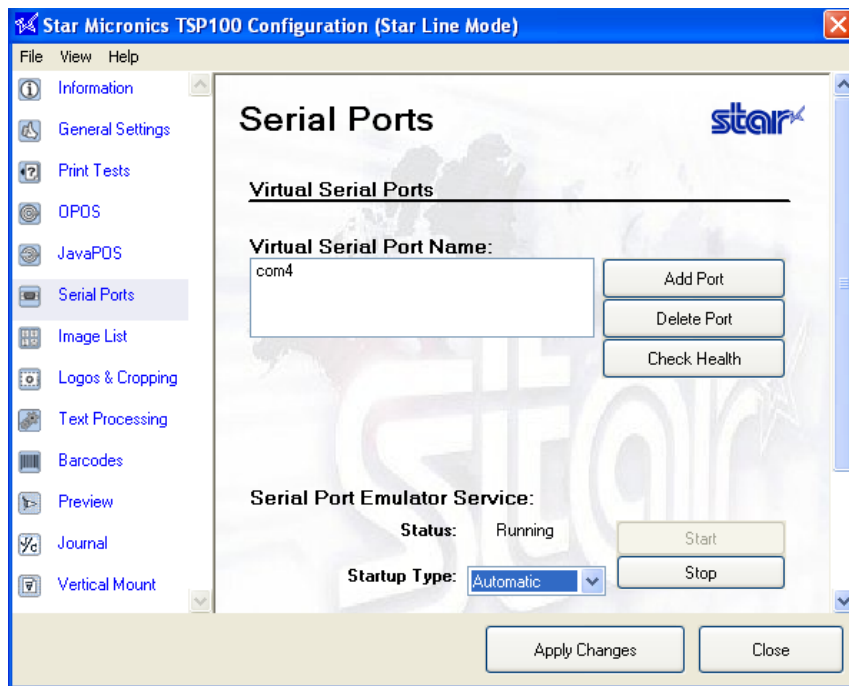
Windows XP & No printer connected to the serial port

PRINTER SETUP

- Ensure you physically remove any printer from the com4 port of the pc and either delete the Windows driver for that printer or set its port to file:
- Install the TSP100 printer software from the CD supplied with printer.
- Connect the printer to you USB port and ensure you can print a Windows test print.
- Click on “Start”, “Settings” (if displayed), “Printers and Faxes”.
- Right Click on “Star TSP100 Cutter (TSP143)” then Left Click on “Properties”.
- Select the “TSP Config” tab then click on “Launch Configuration Application”.

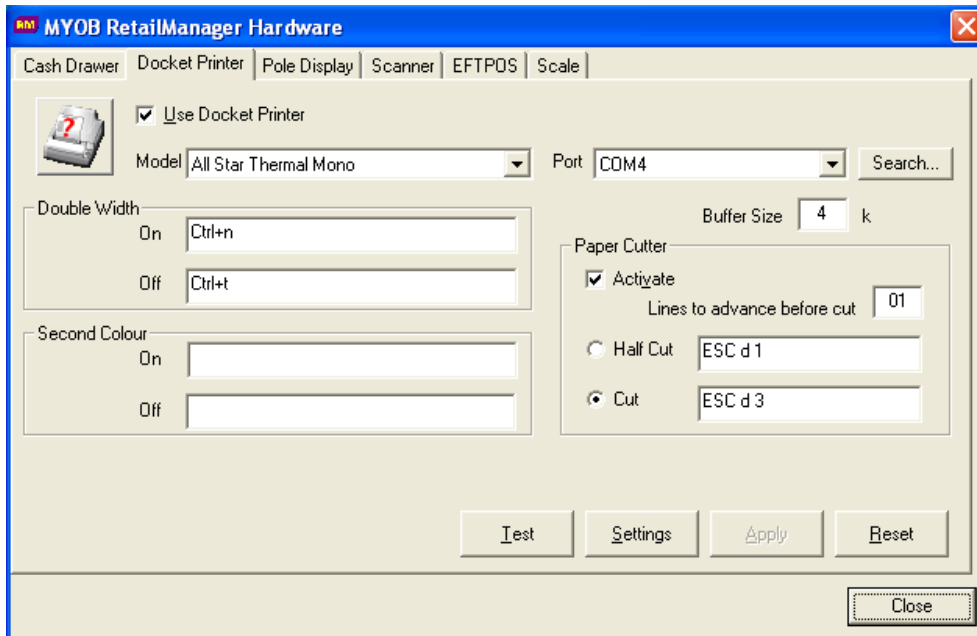


- Select “Star Line Mode” from the emulation screen and click “OK”.
- Click on “Serial Ports” from the menu on the left hand side.
- Click on the “Add Port” button, type in “com4” and click “OK”.
- Select the “Automatic” option from the emulator service drop down menu.
- Click on the “Start” button next to “Status:”, then click “Apply Changes”.

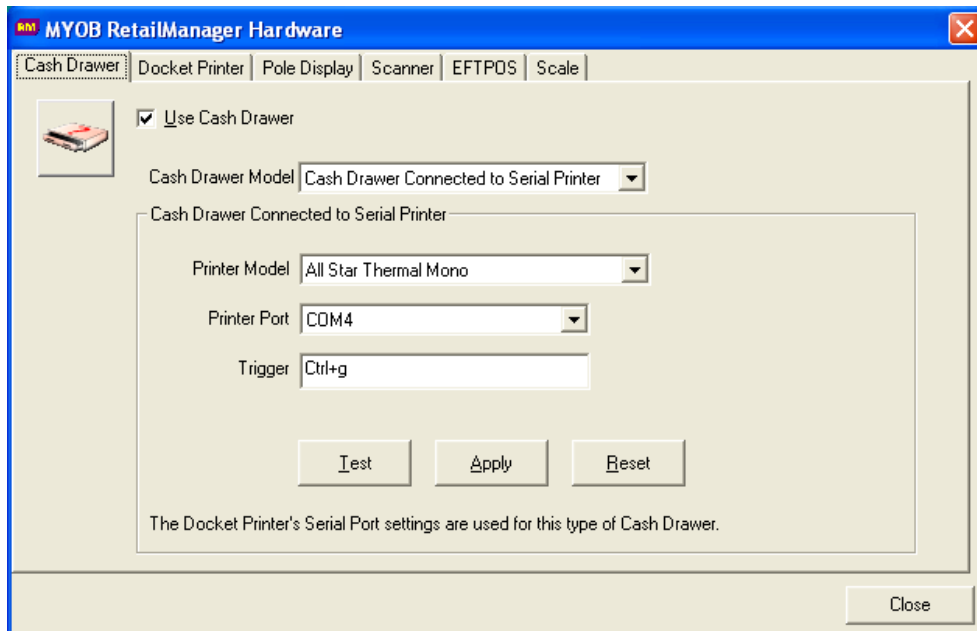


RETAIL MANAGER SETUP

- Install MYOB Retail Manager
- Click on “Setup”, Click on “Hardware”, Select the “Docket Printer” tab.
- Select the “All Star Thermal Mono” printer from the drop down menu.
- Ensure the settings are configured as per the image below:-



- Select the “Cash Drawer” tab.
- Ensure the settings are configured as per the image below:-



- Print a receipt, the printer should cut the paper and the cash drawer should open.
- Confirm a no sale opens the cash drawer “CTRL Z”.